



Dental Success Network

Survey Goal: Deliver a patient survey to get honest, candid feedback about the quality of our business as well as the happiness of our patients with respect to their treatment in the office.

Survey Example Statements

On a scale from 1-10, with 10 being STRONGLY AGREE and 1 being STRONGLY DISAGREE, please share your feelings on the following statements.

When you can your comments are always welcome and provide us amazing feedback to help us serve you better

Office Philosophy

- I feel like I am listened to and given the time and attention I deserve.
- The office is clean and well maintained
- The hours we are open are convenient for me and my schedule.
- The Text/Phone calls are adequate for my appointments
- For the services I receive, I feel the fees are fair and the value is high
- When I need an appointment ASAP, I can get in quickly

Our Team

- My hygienist and doctor are gentle, kind and caring.
- My dental situation and my dental needs are explained thoroughly
- The team really cares about me, my family and our oral health care needs
- The team is always happy to serve me and my family and make us feel like VIP's
- I routinely refer friends and family to Finger Lakes Dental Care

Big Question:

On a scale of 1-10, how likely are you to refer family or friends to our dental practice?

1 2 3 4 5 6 7 8 9 10